

WatchIN™ Industrial Grade 3 Detector

Dual Technology Industrial Detector



Model: RK325DT Installation Instructions - Relay & BUS Modes











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Relay Mode Installation

Introduction

RISCO Group's Dual Technology Grade 3 Industrial detector, WatchIN, is a unique detector with signal processing based on two Passive Infrared (PIR) channels and two Microwave (MW) channels. The detector can operate as a regular relay detector connected to any control panel, or as a BUS accessory when connected to RISCO Group's ProSYS control panel via the RS485 BUS, thus having unique remote control and diagnostic capabilities.

The instructions describe herein, describe the WatchIN in Relay & BUS mode. For detailed information regarding BUS mode installation, refer to BUS Mode installation chapter, page 16.

Mounting

Mounting Considerations



Wall Mount Installation

Note:

The installation knockouts numbering are marked on the back plate.

- 1. Open WatchIN front cover (unlock C1, Figure 1).
- 2. Release internal base (unlock I1, Figure 2).

3. Select mounting installation as follows:

Flat Mounting:

Open knockouts on external base (Figure 3).

- B1 B4: Wall mounting knockouts
- T1: Back tamper knockout
- W2 / W3: Wires entry knockouts

45° angle Mounting (Left side mounting):

- a. Open knockouts on external base (Figure 3)
 - L1, L2: Left mounting knockouts
 - T3: Left tamper knockout
 - W5 / W6: Wire entry knockouts
- b. Remove tamper spring
- c. Replace tamper bracket (Item 1) with supplied flat tamper bracket (Item 2). Item 1 Item 2



- d. Insert Tamper lever B onto T5 and T3 and secure screw A (Figure 3)
- Insert external wires through external base W2, W3 (Flat Mounting) or W5, W6 (Left side mounting) (Figure 3).
- 5. Secure external base to the wall.
- 6. Insert external wires and tamper wires through internal base (Figure 4).
- 7. Secure internal base to external base (lock 11, Figure 2).
- 8. Close the front cover (Lock C1, Figure 1) after wiring and setting DIP switches.
- 9. Walk test the detector.



NULC.				
For 45° right side installation use the equivalent units on the external base as follows:				
Knockouts Description	Left	Right		
Mounting Knockouts	L1, L2	R1, R2		
Tamper spring knockouts	T1, T3	T2, T4		
Tamper screw anchor	T5	Т6		
Wiring Knockouts	W5, W6	W7, W8		

Changing Back Tamper position

The back tamper is by default secured on the right side of the internal base (Rear view). If you wish to move it to the left side (rear view), do the following (Figure 5):

- 1. Remove tamper screw 1 in order to release the tamper from position 7.
- 2. Ensure tamper spring 2 rests over tamper wire base 4.
- 3. Ensure plastic tamper bracket 3 rests over both 2 and 4.
- 4. Secure tamper screw 1 into 3 over position 6.



Notes:

- 1. Verify that you hear a "Click" when attaching the tamper spring to the wall.
- 2. For pole installation, the tamper can be moved to the bottom right-hand side of the internal base.

Terminal Wiring



SET/ UNSET	This input enables to the system status, So While the system is a knowledge of the def	o control Anti-masking and et (Arm) / Unset (Disarm). armed, this feature prevent tector's status and disables	LEDs operation i s an intruder fror Anti-masking de	n accordance to n gaining etection.
	System Status	Innut Status		L EDs
	Set (Arm)		Off	0#
	Set (Ann)	UV	011	011
	Unset (Disarm)	12V or no connection	On*	On**
	* DIP 7 is ON (Anti m	nasking enabled)		
	** DIP 1 is ON (LEDs	s enabled) and LEDs ENA	BLE input termina	al is enabled
	(+12V OR no termina	al connection)	'	
1				
DIP Switch	n Settinas			

									Facto
2	3	4	5	6	7	8	9	10	Derau

DIP 1: LEDs operation On: LEDs Enabled Off: LEDs Disabled DIP 2-3: Detection Sensitivit

DIP	2-3:	Detection	Sensitivity

Sensitivity	DIP2	DIP3
Low	Off	Off
Mid	Off	On
Normal (Default)	On	Off
ACT(Anti-Cloak™	On	On
Technology)		

	DIP 4: Alarm condition
actory	On: PIR or MW
efault	DIP 5: Detector's optics
	On Barrier
	Off: Wide angle
	DIP 6: Red LED /3 LED
	On: Red LED only
	Off: 3 LEDs

- Off: 3 LEDs DIP 7: Anti masking operation On: Enabled
 - Off: Disabled
- DIP 8: Vibration detection (applicable to versions with Vibration sensor installed) On: Enabled Off: Disabled
- DIP 9: Sway recognition Enable/Disable On: Enabled Off: Disabled
- DIP 10: Green line
 - On: MW Off during Disarm (unset) Off: MW On during Disarm (unset)

Note:

Green line is valid when connecting wire from the panel output (arm follow) to the detector set/unset input.

Microwave Adjustment

Adjust Microwave coverage area by using the trimmer on the PCB.



Walk test

Two minutes after applying power, walk test the protected area to verify proper operation.

For installations on uneven surfaces slide the PCB inside the internal base to the appropriate setting according to the desired height (2.4m, 3.0m, 3.7m) as printed on the bottom left corner of the PCB or use the standard swivel accessory.

For reducing the detection range, slide the PCB <u>up</u> or tilt the swivel <u>down</u>.



LEDs Display

LED	State	Description
YELLOW	Steady	Indicates PIR detection
	Flashing	Indicates AM (Anti mask) detection
GREEN	Steady	Indicates MW detection
RED	Steady	Indicates ALARM
	Flashing	Indicates malfunctioned communication with ProSYS (BUS
		mode only)
All LEDs	Flashing (One after	Unit initialization on power up
	another)	

Notes:

1. DIP-Switch 1 should be in ON position to enable LED indications.

Only one LED is active at any one time. For example, in the case of both PIR and MW detection, either the steady YELLOW LED or the steady GREEN LED is displayed (the first to detect), followed by the Alarm RED LED.

Relay Mode / BUS Mode Jumper

J-BUS jumper (located on the PCB between the red and green LEDs) is used to define the detector's mode of operation as follows:



TRIPLE EOL Jumpers



Standard Swivel Installation

The WatchIN detector package contains a standard swivel for flexible installation. Please follow the instructions below for mounting the detector with the Standard Swivel:

- 1. Open WatchIN front cover (Unlock C1, Figure1).
- 2. Release internal base (Unlock I1, Figure2).
- 3. Open knockouts on external base (Figure 7, Detail B)
 - W1: Wires knockout
 - S1,S2: Knockouts for securing external base to Standard Swivel
 - S3: External base locking screw knockout
- 4. On the swivel accessory remove the required swivel cable wiring knockout S2, S7 or S9 (Figure 7, Detail A).
- 5. Remove back tamper from the internal base (see "Changing Back Tamper Position" paragraph) and connect it to S5 (Figure 7, Detail A) on the Standard Swivel.

Note:

Ensure that you see the engraved $\boldsymbol{\mathsf{UP}}$ mark on the upper front face of the swivel.

6. Select the mounting installation type as follows:

Wall Mounting

- a. Insert external cable wiring through knockouts S2, S7 or S9 and extract them (including the tamper wires) through the Swivel Wires Passage (Figure 7, Detail B).
- b. Secure swivel to the wall through holes S1, S3, S6 and S8.



- c. Secure swivel to the wall through holes S1, S3, S6 and S8.
- 7. Insert tamper wires and external cable wiring from Standard Swivel through knockout W1 on the external base (Figure 7, Detail B).
- 8. Connect the external base to the swivel using the dedicated snaps (Figure 8).



NOTE:

Do not open or close the Swivel Assy Screw since it is used for connecting the swivel parts only.

- 9. Secure external base to swivel with two screws fastened to knockouts S1 and S2 (Figure 8).
- 10. Insert the supplied angle locking screw from the external base through the angle locking screw knockout S3 on the external base to the standard swivel (Figure 8).
- 11. Tilt and Rotate the Standard Swivel to the desired position. Once the Standard Swivel is in the desired position, secure the angle locking screw.
- 12. Line up the internal base onto the external base. Insert all wiring cables through the internal base.
- 13. Secure internal base to external base (Lock I1, Figure 2).
- 14. To readjust the Standard Swivel when the PCB is installed (Figure 9):
 - Bend down the black foam located below the RED LED on the PCB (enough to reach the Swivel locking screw).
 - b. Use a Philips screwdriver to release the locking screw (see Figure 9).
 - c. Tilt and/or Rotate the Standard Swivel to the desired position.
 - d. Secure the angle locking screw.

Note:

When marks on the two movable parts are aligned (Figure 8), the Standard Swivel is in 0° vertical /horizontal position. Each click from this position represents shifting of 5° in vertical / horizontal position.

15. Close the front cover (Lock C1, Figure 1) and walk test the detector.

Note:

The screw has to pass through External Base and locked to the swivel.



Replacing Lenses

- 1. Unlock the six screws that hold the lens holding sleeve from the back of the front cover.
- 2. To release the protective sleeve, gently push the lens from the external side of the front cover.
- 3. Disconnect the lens from the sleeve by gently pushing the lens clips that secure it to the sleeve.
- 4. Replace the lens. Place the 4 clips of the lens into the matching holes on the sleeve.
- 5. Insert the protective sleeve back into place on the front cover. Pay attention to place the sleeve over the sealing rubber.
- 6. Secure the 6 holding screws back to their place.



Lens Types



English

Barrier lens (RL327B): Top view



Barrier lens (RL327B): Side view



Note:

All detection patterns are assured and approved according to EN50131 in Normal sensitivity settings (factory default).

If you change the sensitivity setting, the actual detection pattern must be assured during installation.

Technical Specification

Electrical	
Current consumption (Relay Mode)	45mA at 12 VDC (Stand by)
	60mA at 12 VDC (MAX with LED ON)
Current consumption (BUS Mode)	30mA at 12 VDC (Stand by),
	45mA at 12 VDC (MAX with LED ON)
Power Output	10dBm
Voltage requirements	9-16 VDC**
Alarm contacts	30 VDC, 1A
AM contacts	24 VDC, 0.1A
Physical	
Size:	215 x 95 x 85mm
LxWxD	
Weight	0.632 Kg
Environmental	
RF immunity	10V/m (80MHz to 2.7GHz)
Operating temperature	-10°C to 55°C
Storage temperature	-20°C to 60°C

* PIR technology is limited in rough environmental conditions. ** Use a 5A max power supply, using safety-approved wires with a minimum gauge of 20AWG.

Ordering Information

Standard Units

Part Number	Description	
RK325DT0000D	WatchIN DT + Swivel	
Each of the detectors contains a standard swivel and a replacement barrier lens (P/N engraved		
on the Lens - RL327B)		

Accessories

Part Number	Description	Weight
RA300B00000A	Barrier Swivel Kit	0.1 Kg
RA300P00000A	Pole Adaptor Kit	0.25 Kg

BUS Mode Installation

Introduction

The information in this section relates to WatchIN DT installation in BUS Mode only. Up to 32 BUS detectors can be installed on the ProSYS RS485 BUS, saving cabling time and enabling remote control and diagnostics.

Terminal Wiring

+,-	Used for the connection of 12VDC power supply. Connect the (+) terminal to the AUX RED and the (–) terminal to the COM BLK of the ProSYS terminals
YELLOW	Used for data communication with the ProSYS. Connect to the terminal to the BUS YEL of the ProSYS
GREEN	Used for data communication with the ProSYS. Connect to the terminal to the BUS GRN of the ProSYS
TAMPER	Used for the wiring for tamper detection, see below
LED ENABLE	Used for the wiring for tamper detection, see below
Note:	
All the termina	als not mentioned in the table above are unused.

Cover and Back Tamper

Cover Tamper Only



Cover Tamper to Zone Input



English

DIP Switch Settings

DIP Switch Number	Description
1 - 5	Used to set the detector ID number. Set the ID number in the same way as for
	any other ProSYS accessory (Refer to the table below).
6 - 10	Not used

WatchIN ID: DIP Switches 1 - 5

ID	1	2	3	4	5		ID	1	2	3	4	5
01	OFF	OFF	OFF	OFF	OFF		17	OFF	OFF	OFF	OFF	ON
02	ON	OFF	OFF	OFF	OFF		18	ON	OFF	OFF	OFF	ON
03	OFF	ON	OFF	OFF	OFF		19	OFF	ON	OFF	OFF	ON
04	ON	ON	OFF	OFF	OFF		20	ON	ON	OFF	OFF	ON
05	OFF	OFF	ON	OFF	OFF		21	OFF	OFF	ON	OFF	ON
06	ON	OFF	ON	OFF	OFF		22	ON	OFF	ON	OFF	ON
07	OFF	ON	ON	OFF	OFF		23	OFF	ON	ON	OFF	ON
08	ON	ON	ON	OFF	OFF		24	ON	ON	ON	OFF	ON
09	OFF	OFF	OFF	ON	OFF		25	OFF	OFF	OFF	ON	ON
10	ON	OFF	OFF	ON	OFF		26	ON	OFF	OFF	ON	ON
11	OFF	ON	OFF	ON	OFF		27	OFF	ON	OFF	ON	ON
12	ON	ON	OFF	ON	OFF		28	ON	ON	OFF	ON	ON
13	OFF	OFF	ON	ON	OFF		29	OFF	OFF	ON	ON	ON
14	ON	OFF	ON	ON	OFF		30	ON	OFF	ON	ON	ON
15	OFF	ON	ON	ON	OFF		31	OFF	ON	ON	ON	ON
16	ON	ON	ON	ON	OFF	1	32	ON	ON	ON	ON	ON

ProSYS Programming (from ProSYS software version 7.xx and above)

The following section describes the additional software programming options, added to the ProSYS software, that concern the settings of the WatcIN DT as a BUS detector. Up to 32 BUS detectors can be added to the system (16 in ProSYS 16) and each of them comes at the expense of a zone in the system.

It is recommend reading and fully understanding the ProSYS Installation and User Manuals, before programming the WatchIN.

Notes:

The WatchIN is compatible with the ProSYS software Version 7.xx and above.

The WatchIN can be programmed via the U/D Software supporting ProSYS software Version 7.xx and above. For maximum operation stability, it is best NOT to exceed a total of 300 meters (1000 feet) of wiring when connecting the WatchIN to the BUS.

Adding / Deleting the WatchIN DT

The WatchIN is part of an accessory category, BUS zones. Therefore, Adding/Deleting the WatchIN is identical to any other accessory with the following exception: *Each BUS Zone Detector should be assigned to a Regular Zone.*

Any BUS detector can be assigned to a physical wired zone or to a virtual zone.

- Physical zone: Any zone on the ProSYS PCB (zones 1-8) or on a wired zone expander (ZE08, ZE16).
- ◆ Virtual zone: Any zone on a BUS zone expander defined as BZ08 or BZ16.

Notes:

Virtual BUS zones are cost effective. They enable to expand your system zones without adding physical zone expanders.

The virtual BUS zone expander can be used only for BUS zone detectors.

To add a BUS zone expander select type BZ08 or BZ16 when adding a zone expander (Quick key [7][1][2]).

1. To Add / Delete the WatchIN DT

- 1. From the installer menu enter the Add/Delete menu: Quick Key [7][1][9][5] for BUS Zones detectors.
- 2. Use the () / () or () keys to position the cursor over the BUS Zone ID number for which you want to assign (or delete) a detector.

Note:

Make sure that the detector's physical ID number is identical to the ID number you select during programming.

- Place the cursor on the TYPE field and use the https://www.icia.com.
 Place the cursor on the TYPE field and use the https://www.icia.com.
 Place the cursor on the TYPE field and use the https://www.icia.com.
 Place the cursor on the TYPE field and use the https://www.icia.com.
 Place the cursor on the TYPE field and use the https://www.icia.com.
- Press / #/b to confirm.
- 5. Repeat the process for the other BUS detectors.

2. Assigning the WatchIN DT to a Zone

- 1. From the main installer menu enter Zones: One by One option (Quick key [2][1])
- 2. Select the zone number that you want to assign the BUS detector.

Note:

If you have defined a BUS Zone Expander, select a zone number from the virtual zones (defined by the BUS zone expander).

- 3. Define Partitions, Groups, Zone Type and Zone Sound.
- In the Termination category select [5] BUS Zone followed by (#/b). The following display appears:

Z:001	LINK TO:
ID:01	TYPE=IDT25

- 5. Select the BUS zone number to assign to the programmed zone. The type field will be updated automatically when selecting the zone.
- Press () / (#/b). The loop response category is not applicable to a BUS zone and the following display appears:



Press (#/b), assign label and press (/ #/b).

Configuring the WatchIN DT Parameters

1. To access the WatchIN settings option press **[2][0][3]** from the main installer menu. The following display appears:



2. Select the zone that the BUS zone was assigned to and press (*/). You can now program the WatchIN parameters as follows:

Zones Miscellaneous: BUS Zone

Quick Keys	Parameter	Default
[2][0][3][zzz]	LEDS	3 LEDS
[1]	Defines the LEDS operation mode	
[2][0][3][zzz]	Off	
[1][1]	Disables the LEDS operation	
[2][0][3][zzz]	Red Only	
[1][2]	Only the Red led will operate. This option is high	ly recommended to avoid the

Quick Keys	Parameter			Default	
	possibility that the intr	ruder will "L	_earn" the detect	or behavior.	
[2][0][3][zzz]	3 LEDS				
[1][3]	All 3 LEDs will operat	e.			
[2][0][3][zzz]	Detection Sensitivity	у		Normal	
[2]	Defines the sensitivity	of the det	ector(MW + PIR)		
[2][0][3][zzz]	Sensitivity Options				
[2][1][4]	1) Low 3)	Normal			
	2) Medium 4)	ACT (Anti-	Cloak™ Technol	ogy)	
[2][0][3][zzz]	MW Range			Trimmer	
[3]	Defines the microway	ve channel	range (maximum	range - 27m)	
[2][0][3][zzz]	MW Range options				
[3][1][7]	1) Minimum 3)	40%	5) 80%	7) Trimmer (MW is defined	
	2) 20% 4)	60%	6) Maximum	by the trimmer setting on	
				the PCB)	
[2][0][3][zzz]	Alarm Logic			PIR and Microwave	
[4]	Determine the detector	or's logic of	f defining an alar	m	
[2][0][3][zzz]	PIR and Microwave				
[4][1]	Alarm is activated when both PIR and MW channels detect an alarm				
	(AND Logic)				
[2][0][3][zzz]	PIR or Microwave				
[4][2]	An alarm is activated when either PIR or MW channels detect an alarm (OR				
10110110111					
	Lens Type			wide Angle	
[5]	Defines the actual Le	ns of the d	elector		
[2][U][3][ZZZ] [5][1] [2]	Lens Type Options	rrior			
[3][1][2]	1) Wide Angle 2) ba	Inter		Enable	
[2][0][3][222]	Defines the operation	of Anti Ma	sking dotaction	Ellable	
[0]	Anti Mask Options		Isking detection		
[2][0][3][222]	1) Disable 2) Enable	(Default)			
	Parameter	e (Delault)		Default	
Quick Reys	Arm/Disarm			No	
[2][0][0][222]	Defines the operation	of the LED)s and the anti m	asking detections while the	
r. 1	detector is armed				
[2][0][3][zzz]	No				
[7][1]	AM (Anti masking) is	enabled			
	LEDs behave according to the LEDs parameter definition				
[2][0][3][zzz]	Yes	-	•		
[7][2]	AM (anti masking) is disabled				
	LEDs are disabled				
[2][0][3][zzz]	Green line				
[9]	The WatchIN includes a Green Line feature that follows environmental				
	guidelines by avoiding	g surplus e	mission.		
[2][0][3][zzz]	NO				
[9][1]	Green Line feature in	disabled: I	MW is constantly	activated	
[2][0][3][zzz]	Yes				
[9][2]	Green Line feature is	enabled			
[2][0][3][zzz]	SWAY				
[0]	This option allows the	e recognitio	on and immunity o	of swaing objects in a known	
	patern.				

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Quick Keys	Parameter	Default
[2][0][3][zzz]	NO	
[0][1]	Sway is disabled	
[2][0][3][zzz]	Yes	
[0][2]	Sway is enabled	

System Parameters

System: System Control

Quick Keys	Parameter	
[1][2][36]	AM=Tamper	Default: No
(UK Version)	ersion) Used to determine the operation of Anti Masking detection Yes: Anti mask violation will activate tamper alarm. No: Anti mask violation will be regarded as trouble event.	

[1][2][37]	VBR=Tamper	No
	Used to determine the operation of th versions with Vibration sensor installe	e vibration detection (applicable to d)
	Yes: Vibration detection will activate t	amper alarm.
	No: Vibration detection will be regarde	ed as trouble event.

Diagnostics

The ProSYS enables you to test parameters that reflect the operation of the detector.

- 1. From the main user menu press 🐨 [4] to access the Maintenance menu.
- 2. Enter the Installer code (or sub-installer) and press / (#/6).
- 3. Press [9] [1] to for the BUS Zones diagnostic menu.
- 4. Enter the digit of the zone that you want to test and then press / (*/6). The system will perform the diagnostics test and a list of test parameters will appear, as indicated in the table below.

User Menu: 4) Maintenance \rightarrow 9) Diagnostic \rightarrow 1) BUS Zone

Quick Keys	Parameter
[4][9][1][zzz]	Detector Input Voltage: Display the input voltage of the detector.
	PIR 1 Level: PIR channel 1 DC level. Range 0.1v - 4v
	PIR 1 Noise Level: PIR channel 1 AC level. Range 0VAC (No noise) - 4VA
	PIR 2 Level: PIR channel 2 DC level. Range 0.1v - 4v
	PIR 2 Noise Level: PIR channel 2 AC level. Range 0VAC (No noise) - 4VA
	MW 1 Level: MW channel 1 DC level Range 0.1v - 4v
	MW 1 Noise Level: MW channel 1 AC level (0VAC (No noise) - 4VAC)
	MW 2 Level: MW channel 2 DC level Range 0.1v - 4v
	MW 2 Noise Level: MW channel 2 AC level (0VAC (No noise) - 4VAC

Standard Limited Product Warranty ("Limited Warranty")

RISCO Ltd. ("RISCO") guarantee RISCO's hardware products ("Products") to be free from defects in materials and workmanship when used and stored under normal conditions and in accordance with the instructions for use supplied by RISCO, for a period of (i) 24 months from the date of delivery of the Product (the "Warranty Period"). This Limited Warranty covers the Product only within the country where the Product was originally purchased and only covers Products purchased as new.

Contact with customers only. This Limited Warranty is solely for the benefit of customers who purchased the Products directly from RISCO or from an authorized distributor of RISCO. RISCO does not warrant the Product to consumers and nothing in this Warranty obligates RISCO to accept Product returns directly from end users who purchased the Products for their own use from RISCO's customer or from any installer of RISCO, or otherwise provide warranty or other services to any such end user directly. RISCO's authorized distributor or installer shall handle all interactions with its end users in connection with this Limited Warranty. RISCO's authorized distributor or installer shall make no warranties, representations, guarantees or statements to its end users or other third parties that suggest that RISCO has any warranty or service obligation to, or any contractual privy with, any recipient of a Product.

Remedies. In the event that a material defect in a Product is discovered and reported to RISCO during the Warranty Period, RISCO shall accept return of the defective Product in accordance with the below RMA procedure and, at its option, either (i) repair or have repaired the defective Product, or (ii) provide a replacement product to the customer.

Return Material Authorization. In the event that you need to return your Product for repair or replacement, RISCO will provide you with a Return Merchandise Authorization Number (RMA#) as well as return instructions. Do not return your Product without prior approval from RISCO. Any Product returned without a valid, unique RMA# will be refused and returned to the sender at the sender's expense. The returned Product must be accompanied with a detailed description of the defect discovered ("Defect Description") and must otherwise follow RISCO's then-current RMA procedure published in RISCO's website at www.riscogroup.com in connection with any such return. If RISCO determines in its reasonable discretion that any Product returned by customer conforms to the applicable warranty ("Non-Defective Product"), RISCO will notify the customer of such determination and will return the applicable Product to customer at customer's expense. In addition, RISCO may propose and assess customer a charge for testing and examination of Non-Defective Product.

Entire Liability. The repair or replacement of Products in accordance with this Limited Warranty shall be RISCO's entire liability and customer's sole and exclusive remedy in case a material defect in a Product is discovered and reported as required herein. RISCO's obligation and this Limited Warranty are contingent upon the full payment by customer for such Product and upon a proven weekly testing and examination of the Product functionality.

Limitations. This Limited Warranty is the only warranty made by RISCO with respect to the Products. The warranty is not transferable to any third party. To the maximum extent permitted by applicable law, this Limited Warranty shall not apply and will be void if: (i) the conditions set forth above are not met (including, but not limited to, full payment by customer for the Product and a proven weekly testing and examination of the Product functionality); (ii) if the Products or any part or component thereof: (a) have been subjected to improper operation or installation; (b) have been subject to neglect, abuse, willful damage, abnormal working conditions, failure to follow RISCO's instructions (whether oral or in writing); (c) have been misused, altered, modified or repaired without RISCO's written approval or combined with, or installed on products, or equipment of the customer or of any third party; (d) have been damaged by any factor beyond RISCO's reasonable control such as, but not limited to, power failure, electric power surges, or unsuitable third party components and the interaction of software therewith or (e) any failure or delay in the performance of the Product attributable to any means of communication provided by any third party service provider, including, but not limited to, GSM interruptions, lack of or internet outage and/or telephony failure. BATTERIES ARE EXPLICITLY EXCLUDED FROM THE WARRANTY AND RISCO SHALL NOT BE HELD RESPONSIBLE OR LIABLE IN RELATION THERETO. AND THE ONLY WARRANTY APPLICABLE THERETO. IF ANY. IS THE BATTERY MANUFACTURER'S WARRANTY. RISCO does not install or integrate the Product in the end user's security system and is therefore not responsible for and cannot guarantee the performance of the end user's security system which uses the Product or which the Product is a component of.

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